



Station Yard, Melling, Carnforth, Lancashire, LA6 2QY
 Tel: 01524 555887 | Email: contracts@b4rn.org.uk

Contract for B4RN Fibre Optic Broadband Service

Please complete, sign, date & return this form to confirm that you have entered into a contract with Broadband for the Rural North Ltd (trading as B4RN) and accept our terms and conditions.

1. All equipment remains the property of Broadband for the Rural North Ltd.
2. Monthly service payment to be made by Direct Debit.
3. Your usage is to be in line with the B4RN Acceptable Use Policy and Terms and Conditions which can be found on the resources section of the B4RN website (See www.b4rn.org.uk).
4. The minimum period of contract is one year from the live date, but there is no early exit penalty.
5. After one year the contract will automatically renew for a one-month period on a monthly basis, unless notified under point 6 or 7.
6. Your contract can be terminated by giving B4RN one month's notice in writing.
7. B4RN can terminate your contract by giving you one month's notice in writing.
8. B4RN reserves the right to terminate the service under our standard terms and conditions.

I/we accept the Terms and Conditions under which B4RN Fibre Optic Broadband Service is provided to me/us and agree to pay the connection charge and monthly service fee as indicated. Full details and costs can be found on the B4RN website.

I/we agree to accept future communications from B4RN by email. You can unsubscribe from our newsletter at any time.

I/we have read and agree with B4RN's Privacy Notice. (See www.b4rn.org.uk/privacy-notice)

See "Notes for completing the B4RN contract" document to help complete the form below

Enter service user details below if applicable		Please circle tariff: A1 A2 B C1 C2 D E F G H I K (service and tariff details are in the notes document)
Business Name		Company Number:
Connection Type		Unique Tax Reference Number:
	Service user details below ¹	Landlord details below ¹ (if paying for connection fee)
Name		
Address		
Postcode		
Email ²		
Telephone		
Mobile		
Please tick your preferred payment method for the connection fee:		<input type="checkbox"/> Shareholder exemption ³ (Shareholder Number Must be stated to qualify for free connection) <input type="checkbox"/> Payment by Direct Debit ⁴

Signed Date

Office Use	B4RN Shareholder? Yes / No	Notes incl. name of person who installed the router in the premises
Account Number		
MAC Address		Installer:
IPv4 IPv6 Address		
Topology ID Address	GEID:	S&V: Voucher:
Route Tray/Socket		Address:
	Stack Switch Port	Connect+:



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Notes for completing the B4RN contract

The supporting notes below link with the small number in the contract. For example, ¹ points to "Service User details"

1. **Service User details** Please fill in the left column with your details. Only complete the right column if there is a payment split between a tenant and a landlord.
2. **Email address** Please use an email address that will not be changed when you connect to the B4RN service, (bear in mind your old email address may cease when you change Internet Service Provider. E.g., j.bloggs@service-provider.com). You will receive service-related emails such as network maintenance and fault reports to this address. You will also be signed up to our newsletter, which you can unsubscribe from at any time via the link at the bottom of the email.
3. **Shareholder Exemption** Investors purchasing at least £1,500 worth of shares in B4RN will be able to designate a property within the coverage area which B4RN will connect without payment of the £60 connection charge. Please indicate on the contract if you wish to allocate your connection allowance to the property being connected. Please include your shareholder number in the box provided if known. It is *essential* that B4RN should receive your share application form *prior* to the property being connected.
4. **Direct debit** (Connection Fee and monthly service fee) we use a third party called GoCardless Ltd to process our direct debits. GoCardless Ltd (gocardless.com) is regulated by the Financial Conduct Authority as an Authorised Payment Institution and these transactions are fully covered by the Direct Debit Guarantee. We will email you a link to set this up. If the Direct Debit has not been set up within seven days of receiving the welcome email and connection, B4RN will contact you to see what the problem is. If it cannot be resolved, we reserve the right to terminate the service.
5. **VAT registration** Our VAT number is: GB 131 5436 42

Contract details you have signed (for your records)

Here are the main points of the contract which you signed to confirm that you have entered into a contract with Broadband for the Rural North Ltd and accept our terms and conditions:

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Summary of Charges Applicable from June 2022

(Full list with description of charges available at www.b4rn.org.uk/b4rn-service/charges)

Notes: - The current VAT Rate is 20%. If the rate changes the VAT element of our charges will also change. All prices are inclusive of VAT

Connection Fee

1Gbps service £60. Payable as instalments of £5/month for the first year of service.

This connection fee will be waived for customers who have invested in at least £1,500 of B4RN shares. These free connections can be 'gifted' to other customers up to a total of four connections (£6,000 investment)

The £60 connection fee will be also waived for businesses that are eligible for a government business voucher and properties where the connection fee has already been paid.

Category	Service Charge (monthly)	Conditions
A1 Residential	£33	Price for homes.
A2 Businesses run from home	£33	
B Holiday Lets	£33	
C1 Small Independent Business	£33	Businesses that meet all of the following conditions: 1. Independent business not run from home 2. Single business premises 3. Annual turnover not more than £1m
C2 Small Business	£66	As defined by Companies House, businesses that meet two of the following conditions. 1. Annual turnover not more than £10.2m 2. Balance sheet not more than £5.1m 3. Average number of employees not more than 50
D Larger Businesses	Individual Assessment	Businesses exceeding conditions for Tariff C2.
E Caravan Sites and Hotels	£66 + £3.30 per pitch/room	Capped at £300 per month.
G Community Assets	Discretionary	Village Halls, Community owned shops, Places of Worship, etc . Not including an incumbent's home.
H Small Primary Schools	Discretionary	Small rural primary schools less than 100 pupils.
H1 Other Schools	Individual Assessment	
I 10Gbps Service	£150	10Gbps Service Connection Fee £360. Payable as instalments of £30/month for the first year of service.
K Social Tariff	£15	Available to any customer who can demonstrate that they receive Council Tax Support. All enquiries and applications should be made to socialtariff@b4rn.org.uk
VOIP Service	£9	Service charge includes unlimited usage within reasonable expectations when available.