

B4RN[®]

Broadband for the Rural North Ltd

Station Yard, Melling, Carnforth LA6 2QY. Registration no. 31352R.
 Tel: 01524 555 887 Email: contracts@b4rn.org.uk

Contract for B4RN Fibre Optic Broadband Service

Please complete, sign, date & return this form to confirm that you have entered into a contract with Broadband for the Rural North Ltd (trading as B4RN) and accept our terms and conditions.

1. All equipment remains the property of Broadband for the Rural North Ltd.
2. Monthly service payment to be made by Direct Debit.
3. Your usage is to be in line with the B4RN Acceptable Use Policy and Terms and Conditions which can be found on the resources section of the B4RN website (see www.b4rn.org.uk).
4. The minimum period of contract is one year from the live date, but there is no early exit penalty.
5. After one year the contract will automatically renew for a one-month period on a monthly basis, unless notified under point 6 or 7.
6. Your contract can be terminated by giving B4RN one month's notice in writing.
7. B4RN can terminate your contract by giving you one month's notice in writing.
8. B4RN reserves the right to terminate the service under our standard terms and conditions.

I/we accept the Terms and Conditions under which B4RN Fibre Optic Broadband Service is provided to me/us and agree to pay the connection charge and monthly service fee as indicated. Full details and costs can be found on the B4RN website.

I/we agree to accept future communications from B4RN by email. You can unsubscribe from our newsletter at any time.

I/we have read and agree with B4RN's Privacy Notice. (see www.b4rn.org.uk/privacy-notice)

See "Notes for completing the B4RN contract" document to help complete the form below

Enter service user details below if applicable		Please circle tariff: A1 A2 A3 B C D E F G H (service and tariff details are in the notes document)
Business Name		Company Number:
Connection Type		Unique Tax Reference Number:
	Service user details below ¹	Landlord details below ¹ (if paying for connection fee)
Name		
Address		
Postcode		
Email ²		
Telephone		
Mobile		
Please tick your preferred payment method for the connection fee:		<input type="checkbox"/> Shareholder exemption ³ (Shareholder Number Must be stated to qualify for free connection) <input type="checkbox"/> Payment by Direct Debit ⁴ <input type="checkbox"/> Payment by BACS ⁵ (reference in "Topology ID" or coordinator / office to provide) <input type="checkbox"/> Payment by Cheque ⁶ (Cheque Number:)

Signed Date

Office Use	B4RN Shareholder? Yes / No	Notes incl. name of person who installed the router in the premises
Account Number		
MAC Address		
IPv4 IPv6 Address		Installer:
Topology ID Address		S&V: Voucher:
Route Tray/Socket		GEID:

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Notes for completing the B4RN contract

The supporting notes below link with the small number in the contract. For example, ¹ points to "Service User details"

1. **Service User details** Please fill in the left column with your details. Only complete the right column if there is a payment split between a tenant and a landlord.
2. **Email address** Please use an email address that will not be changed when you connect to the B4RN service, (bear in mind your old email address may cease when you change Internet Service Provider. E.g. j.bloggs@service-provider.com). You will receive service-related emails such as network maintenance and fault reports to this address. You will also be signed up to our newsletter, which you can unsubscribe from at any time via the link at the bottom of the email.
3. **Shareholder Exemption** Investors purchasing at least £1,500 worth of shares in B4RN will be able to designate a property within the coverage area which B4RN will connect without payment of the £150 connection charge. Please indicate on the contract if you wish to allocate your connection allowance to the property being connected. Please include your shareholder number in the box provided if known. It is preferable that B4RN should receive your share application form prior to the property being connected.
4. **Direct debit** (Connection Fee and monthly service fee) we use a third party called GoCardless Ltd to process our direct debits. GoCardless Ltd (gocardless.com) is regulated by the Financial Conduct Authority as an Authorised Payment Institution and these transactions are fully covered by the Direct Debit Guarantee. We will email you a link to set this up. If the Direct Debit has not been set up within seven days of receiving the welcome email and connection, B4RN will contact you to see what the problem is. If it cannot be resolved, we reserve the right to terminate the service.
5. **Payment by BACS** (Connection fee only) Our bank details:
 - a. Account name: Broadband for the Rural North Ltd - Subs
 - b. Bank: The Co-operative Bank plc
 - i. Sort code: 08-92-99
 - ii. Account no: 65563126
 - c. Reference: Use the "Topology ID" found on the contract. If that box isn't filled in, contact the office / speak to your local volunteer coordinator for your reference number.
6. **Payment by cheque** (Connection fee only. Reference is the "Topology ID" found on contract or to be provided by office or coordinator) Please make cheques payable to Broadband for the Rural North Ltd (name and address on the back of cheque please).
7. **VAT registration** Our VAT number is: GB 131 5436 42

Contract details you have signed (for your records)

Here are the main points of the contract which you signed to confirm that you have entered into a contract with Broadband for the Rural North Ltd and accept our terms and conditions:

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Summary of Charges Applicable February 2021

(full list with description of charges available at www.b4rn.org.uk/b4rn-service/charges)

Notes:

- The current VAT Rate is 20%. If the rate changes the VAT element of our charges will also change.

Category	Initial Connection Charge	Service Charge (monthly)	Conditions
A1 Residential	£150 inc VAT	£30 inc VAT	Price for homes
A2 Micro business	£150 inc VAT	£30 inc VAT	Fewer than 6 employees
A3 Second home	£150 inc VAT	£30 inc VAT	Price for second homes
B Furnished holiday lettings	£150 inc VAT	£15 inc VAT	Property must comply with HMRC and local authority rules defining a Furnished Holiday Let + evidence required (i.e., a dedicated website)
C Small Business	£150 inc VAT	£60 inc VAT	6-15 employees
D Larger Businesses	£150 inc VAT	£150 inc VAT	16 or more employees or extra needs
E Caravan Sites/Hotels	£150 inc VAT	£30 inc VAT + £3 inc VAT per pitch/room	Capped at a maximum of 90 pitches/rooms. Price capped at £250 + VAT
F Wireless Internet Service Providers	£150 inc VAT	£30 inc VAT	Plus £5 + VAT per month for each Wi-Fi-connected customer. No service to be offered within the B4RN footprint
G Places of Public Worship	£150 inc VAT	Discretionary	Churches and Chapels etc. Not vicarages or incumbent's home.
H Schools	£150 inc VAT	Discretionary	Small rural primary schools <100 places/10 staff would normally be given a special £0 monthly service charge. Larger schools should contact the office for advice on charges to be applied.