

B4RN[®]

Broadband for the Rural North Ltd

Station Yard, Melling, Carnforth LA6 2QY. Registration no. 31352R.
 Tel: 01524 555 887 Email: contracts@b4rn.org.uk

Contract for B4RN Fibre Optic Broadband Service

Please complete, sign, date & return this form to confirm that you have entered into a contract with Broadband for the Rural North Ltd (trading as B4RN) and accept our terms and conditions.

1. All equipment remains the property of Broadband for the Rural North Ltd.
2. Monthly service payment to be made by Direct Debit.
3. Your usage is to be in line with the B4RN Acceptable Use Policy and Terms and Conditions which can be found on the resources section of the B4RN website (see www.b4rn.org.uk).
4. The minimum period of contract is one year from the live date, but there is no early exit penalty.
5. After one year the contract will automatically renew for a one-month period on a monthly basis, unless notified under point 6 or 7.
6. Your contract can be terminated by giving B4RN one month's notice in writing.
7. B4RN can terminate your contract by giving you one month's notice in writing.
8. B4RN reserves the right to terminate the service under our standard terms and conditions.

I/we accept the Terms and Conditions under which B4RN Fibre Optic Broadband Service is provided to me/us and agree to pay the connection charge and monthly service fee as indicated. Full details and costs can be found on the B4RN website.

I/we agree to accept future communications from B4RN by email. You can unsubscribe from our newsletter at any time.

I/we have read and agree with B4RN's Privacy Notice. (see www.b4rn.org.uk/privacy-notice)

See "Notes for completing the B4RN contract" document to help complete the form below

Enter service user details below if applicable		Please circle tariff: A B C D E F G H (service and tariff details are in the notes document)
Business Name		Company Number:
Connection Type		Unique Tax Reference Number:
	Service user details below ¹	Landlord details below ¹ (if paying for connection fee)
Name		
Address		
Postcode		
Email ²		
Telephone		
Mobile		
Please tick your preferred payment method for the connection fee:		<input type="checkbox"/> Payment by Cheque ³ (Cheque Number:) <input type="checkbox"/> Payment by BACS ⁴ (See notes document for required transaction reference) <input type="checkbox"/> Payment by Direct Debit ⁵ <input type="checkbox"/> Shareholder exemption ⁶ (Shareholder Number if known)
Non Standard Fibre Cable issued		<input type="checkbox"/> If ticked, additional £3 inclusive of vat will be charged

Signed Date

Office Use	B4RN Shareholder? Yes / No	Notes incl. name of person who installed the router in the premises
Account Number		
MAC Address		
IPv4 IPv6 Address		S&V: Voucher:
Topology ID Address		
Route Tray/Socket		GEID:



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Notes for completing the B4RN contract

The supporting notes below link with the small number in the contract. For example, ¹ points to “Customer and Landlord details”

1. **Customer and Landlord details** Please fill in the left column with your details. Only complete the right column if there is a payment split between a tenant and a landlord.
2. **Email address** Please use an email address that will not be changed when you connect to the B4RN service, (bear in mind your old email address may cease when you change Internet Service Provider. E.g. j.bloggs@service-provider.com). You will receive service-related emails such as network maintenance and fault reports to this address. You will also be signed up to our newsletter, which you can unsubscribe from at any time via the link at the bottom of the email.
3. **Payment by cheque** (connection fee only) please make cheques payable to **Broadband for the Rural North Ltd** (name and address on the back of cheque please).
4. **Payment by BACS** (connection fee only) Our bank details:
 - a. Account name: Broadband for the Rural North Ltd
 - b. Bank: The Co-operative Bank plc
 - i. Sort code: 08-92-99
 - ii. Account no: 65563126
 - c. Reference: Please use the format of house name (first four digits) or house number and postcode without any spaces. E.g. “12LA12XY” or “ROSELA34YZ”.
5. **Direct debit** (Connection Fee and monthly service fee) we use a third party called GoCardless Ltd to process our direct debits. GoCardless Ltd (<https://gocardless.com/>) is regulated by the Financial Conduct Authority as an Authorised Payment Institution and these transactions are fully covered by the Direct Debit Guarantee. **We will email you a link to set this up.** If the Direct Debit has not been set up within seven days of receiving the welcome email and connection, B4RN will contact you to see what the problem is. If it cannot be resolved, we reserve the right to terminate the service.
6. **Shareholder Exemption** Investors purchasing at least £1,500 worth of shares in B4RN will be able to designate a property within the coverage area which B4RN will connect without payment of the £150 connection charge. Please indicate on the contract if you wish to allocate your connection allowance to the property being connected. Please include your shareholder number in the box provided if known.
7. **VAT registration** Our VAT number is: GB 131 5436 42

Contract details you have signed (for your records)

Here are the main points of the contract which you signed to confirm that you have entered into a contract with Broadband for the Rural North Ltd and accept our terms and conditions:

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11. Your usage is to be in line with the B4RN Acceptable Use Policy and Terms and Conditions which can be found on the resources section of the B4RN website (see www.b4rn.org.uk).
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Summary of Charges Applicable March 2017

(full list with description of charges available at www.b4rn.org.uk/b4rn-service/charges)

Note – The current VAT Rate is 20%. If the rate changes the VAT element of our charges will also change.

Category	Initial Connection Charge	Service Charge (monthly)	Conditions
A Residential /micro business	£125 +VAT = £150	£25 + VAT = £30	Suitable for homes and micro-businesses with less than 6 employees.
B Furnished holiday lettings	£125 +VAT = £150	£12.50 + VAT = £15	Property must comply with HMRC and local authority rules defining a Furnished Holiday Let.
C Small Business	£125 +VAT = £150	£50 + VAT = £60	6-15 employees
D Larger Businesses	£125 +VAT = £150	£125 + VAT = £150	16 or more employees or extra needs
E Caravan Sites/Hotels	£125 +VAT = £150	£25.00 +VAT = £30 +£2.50 +VAT = £3 per pitch/room	Capped at a maximum of 90 pitches/rooms. Price capped at £250 + VAT
F Wireless Internet Service Providers	£125 +VAT = £150	£25.00 VAT = £30	Plus £5 + VAT per month for each Wi-Fi-connected customer. No service to be offered within the B4RN footprint
G Places of Public Worship	£125 +VAT = £150	Discretionary	Churches and Chapels etc. Not vicarages or incumbent's home.
H Schools	£125 +VAT = £150	Discretionary	Small rural primary schools <100 places/10 staff would normally be given a special £0 monthly service charge. Larger schools should contact the office for advice on charges to be applied.