

Charges for (a) Initial Connection to B4RN, (b) for Continuing Service and (c) for Relocation and Breaks to a connection.

N.B. There is a summary table at the foot of this document which sets out in tabular form both connection and service charges for different classes of user.

To date most of B4RN's customers have been residential ones and most have chosen to take both the initial B4RN connection and also our Internet service. For a number of reasons, for instance being tied into an existing contract with an ISP, some have taken the connection only with the option to take the service later when they are ready and want it.

However some of B4RN's customers are businesses, ranging in size from small independent contractors who do not employ anyone to large scale enterprises with tens, or even hundreds, of employees.

Some of B4RN's customers want to be able to distribute the benefits of a B4RN connection - for example, by cable or WiFi - to a number of other users - for instance on a touring/residential caravan park or campsite, or hotel. A special example of this is where a Wireless Internet Service Provider (WISP) operator wishes to make use of an internet connection provided by B4RN.

Please contact us to discuss your requirements if you don't fit into any of our categories or are unsure which one you are! 01524555887

The following provisions deal with the main situations with which B4RN operates. In case of any doubt, or if your particular situation does not clearly fall within any of the categories set out below, then you should contact the B4RN office: phone 01524555887 email: info@b4rn.org.uk and we will decide on the charging arrangements which will apply.

1. Charge for Initial Connection to B4RN

In all cases (whether a connection is residential or business) the charge for the initial connection to B4RN is **£125.00 plus VAT of £25.00, giving a total of £150.00**. This charge covers the cost of the installation in the property and includes the cost of a router, which will be provided at the point when internet service provision is taken.

Currently investors who have bought at least £1500 of B4RN shares will have their connection fee waived.

2. Charges for Continuing Internet Service Provision

The charges for continuing Internet service provision depend on whether the connection is being used primarily for normal domestic use by a residential householder, whether it is being used primarily for business use by a business employing six or more people (or, in the case of larger businesses, sixteen or more) or whether the Internet service provided by B4RN is to be distributed to other possible users. There are separate provisions which cover provision of service to schools, places of public religious worship etc.

These different situations are dealt with separately below:

A Domestic Use

Where the connection is being used primarily for normal domestic use by a residential householder the monthly charge is **£25.00 plus £5.00 VAT, giving a total of £30.00 per month.** The same charge applies to micro businesses where the number of users at the connection site is five or less.

The Internet service provided by B4RN is for use only at the address of the residential householder (or micro business). The residential householder is not entitled, under any circumstances, to allow the Internet service to be retransmitted, whether by cable, WiFi or by any other means, to any user outside the curtilage of the address registered with B4RN.

Breach of this condition entitles B4RN to terminate the provision of service to the registered address with immediate effect.

B Holiday Cottages

Rented out holiday cottages are a special case. Because they are only in use during the rental season occupancy will be well below the 52 weeks of a normal residential property. To reflect this reduce occupancy we apply a 50% reduction in the service charge. We hope this will encourage landlords to install B4RN connections and improve the quality of lets in our area. It's surprising how many holiday renters look for good broadband connectivity.

Note that to qualify as a rental property it must be available for rent to third parties for at least 26 weeks a year but no occupier can rent it for more than 4 weeks at a time. This is in line with HMRC guidance on Holiday Lets. The special discount does not apply to second homes, it's strictly for holiday lets. For holiday cottages the monthly charge is **£12.50 plus £2.50 VAT giving a total of £15.00 per month.**

C Businesses employing 6 - 15 people

The monthly charge is **£50.00 plus £10.00 VAT giving a total of £60.00 per month.**

D Businesses employing 16 people or more

The monthly charge is **£125.00 plus £25.00 VAT giving a total of £150.00 per month.**

Note: In certain circumstances it is possible for a business which wishes to support other on-site businesses to take advantage of this rate, as long as all the businesses are located on the same site. If you think that this situation may be applicable and is of interest to you, you should, as a first step, discuss the matter with the B4RN office.



E Distribution of a B4RN connection (eg, at a caravan park/ hotel/ etc)

If the Internet service provided by B4RN is retransmitted to other users within the owners property or site, whether by cable, WiFi or any other means, then special rates apply. The cost of the base connection is **£25.00 plus £5.00 VAT per month, plus £2.50 plus £0.50**

VAT per month per potential additional user (eg, a caravan/guest room etc) capable of being served by the retransmission. The charges are payable irrespective of whether the additional unit is occupied/used or not during the charging period. It is based on the number of potential units, for instance total number of bedrooms or pitches on a caravan site.

B4RN applies a cap to the amount chargeable in respect of these additional units of **£250.00 plus £50.00 VAT per month**. This means, for example, that a caravan site capable of holding more than 90 caravans or a hotel with more than 90 rooms would pay only up to the capped rate.

F Special provisions applicable to WISP operators

Where a WISP operator takes a 1Gbps feed from B4RN for onward transmission to their WiFi connected customers the cost to the WISP operator is £25.00 plus £5.00 VAT and £5 plus £1 Vat per month for each WiFi-connected customer. The WISP operator is contractually responsible for notifying B4RN on a retrospective monthly basis of the number of customers being served via the B4RN link. Failure by the WISP operator to provide timely, complete and accurate monthly returns will entitle B4RN to suspend or terminate the link to the WISP operator immediately following the failure. NB we do not supply a feed for WISP operators within the B4RN footprint area.

The WISP operator is responsible for the security of its service and the safety of its network.

G Special provisions applicable to places of religious worship

At the discretion of B4RN, the monthly service charge for places of public religious worship will be set at zero, subject to the link only being used to support services at the said place of religious worship. This does not apply to connections to the residence of the incumbent, it only applies where the connection is in the place of worship itself.

H Schools

In the case of schools please call the office on 01524 555887 to discuss your requirements.

3. Charges for Relocation and Breaks to a connection

A Relocation of your router backplate

Where a customer wishes to relocate the Fibre Termination Unit on which the router is mounted a visit from a B4RN Engineer is required. The scenarios below describe the various options and charges that apply. In any case you must contact your local champion to seek advice and help with the relocation, any new duct that needs to be laid must be done by a competent local champion.

1. The new location does not require additional ducting and the fibre cable has been preserved in order to resplice, **£40.00 plus £8.00 VAT, giving a total of £48.00 one off charge.**
2. The new location requires additional ducting to reach the FTU, and therefore requires a new fibre cable to be blown and terminated, **£125.00 plus £25.00 VAT giving a total of £150.00 one off charge.**

Please call the office for more information and to discuss your options.

B Breaks to a connection

In all instances, please call the helpdesk on 015242 38499 or if you can, email helpdesk@b4rn.org.uk to explain the situation and we will organise the repair to your service. Please be aware that if the fault is found to be of your own doing the charges above may apply.

Summary of Charges Applicable January 2017

Note – Currently the VAT Rate is 20% but if the rate changes so too will the VAT element of our charges to reflect the new rate.

| Category | Connection charge | Service Charge (monthly) | Conditions |
|---|-------------------------|---|---|
| A Residential /micro business | £125 +VAT = £150 | £25 + VAT = £30 | Suitable for homes and micro-businesses with less than 6 employees, small schools |
| B Holiday Cottage | £125 +VAT = £150 | £12.50 + VAT = £15 | Property usage must comply with HMRC and local authority rules defining a holiday let. |
| C Small Business | £125 +VAT = £150 | £50 + VAT = £60 | 6-15 employees |
| D Larger Businesses | £125 +VAT = £150 | £125 + VAT = £150 | 16 or more employees or extra needs |
| E Caravan Sites/Hotels | £125 +VAT = £150 | £25 + VAT = £30 + £2.50 + VAT = £3 per pitch/room | Capped at a maximum of 90 pitches/rooms. Price capped at £250 + VAT |
| F WISPs | £125 +VAT = £150 | £25 + VAT = £30 | Plus £5 + VAT per month for each Wi-Fi-connected customer. No service to be offered within the B4RN footprint |
| G Places of Public Worship | £125 +VAT = £150 | Discretionary | Churches, Chapels etc. Not vicarages or incumbents home. |
| H Schools | £125 +VAT = £150 | Discretionary | Small rural primary schools <100 places/10 staff would normally be given a special £0 monthly service charge. Larger schools should contact the office for advice on charges to be applied. |