

Fixed Internet Access

Date:

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Broadband for the Rural North - Contract Summary

This contract summary provides the main elements of this service offer as required by EU law⁽¹⁾
It helps to make a comparison between service offers.
Complete information about the service is provided in other documents.

Customer**Service****Fixed Internet Access (Broadband for the Rural North)****Speed of the internet service****1Gbps / 1000Mbps (Symmetrical service)⁽²⁾****Price****Monthly Service Fee:**

£66 Payment method: Direct Debit
(unless you have been approved for a Connect + temporary
reduction to £5 per month.)

Connection Fee:

£60 (unless you are exempt from the Connection Fee.)

Duration, Renewal and Termination**Contract Period:****12 Months from Commencement of Service****Contract Termination Notice Period:****30 days****Early Termination Fee:****£0^[3]****Renewal:****Auto renewal to rolling one month contract****Price Rises:****B4RN reserves the right to increase charges not more than once in
every twelve-month period.****Terms and Conditions**<https://b4rn.org.uk/b4rn-service/terms-conditions>

1. Article 102(3) of Directive (EU) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p. 36).'

2. 1Gbps refers to the line connection speed. Real world tests over ethernet, with capable equipment and test site, will indicate speeds of 900+ Mbps, both on download and upload. WiFi speeds will depend on the capabilities of your equipment, the distance the device is from the router, the construction materials of your property, the number of devices connected and many other individual factors.

3. Early termination Fee is zero. Any outstanding connection fee remaining unpaid at termination of service will be due and will be collected by direct debit.

