



Station Yard, Melling, Carnforth, Lancashire, LA6 2QY  
Tel: 01524 555887 | Email: [info@b4rn.org.uk](mailto:info@b4rn.org.uk)

## Service Charges June 2022

*The current VAT Rate is 20%. If the rate changes the VAT element of our charges will also change.*

To date most of B4RN's customers have been residential. However, some of B4RN's customers are businesses, ranging in size from small independent contractors who do not employ anyone to large scale enterprises with tens, or even hundreds, of employees. Some of B4RN's customers want to be able to distribute the benefits of a B4RN connection - for example, by cable or Wi-Fi - to a number of other users – for instance on a touring/residential caravan park or campsite, or hotel.

*The following provisions deal with the main situations with which B4RN operates. In case of any doubt, or if your particular situation does not clearly fall within any of the categories set out below, then you should contact the B4RN office: phone 01524555887 email: [info@b4rn.org.uk](mailto:info@b4rn.org.uk) and we will work with you to agree the charging arrangements which will apply.*

### **1. Charge for Initial Connection to B4RN**

For our gigabit full-fibre service (whether a connection is residential or business) the charge for the initial connection to B4RN is **£50.00 plus VAT of £10.00, giving a total of £60\***. This connection fee is payable by direct debit along with the first monthly service fee, or optionally can be paid at £5 per month inclusive of VAT over the first year of your contract\*\*. This charge covers the cost of the installation in the property and includes the cost of a router, which will be provided at the point when internet service provision is taken.

Currently investors who have bought at least £1500 of B4RN shares in a single transaction before they go live will have their £60 connection fee waived if they have requested to use the waived connection for the property.

The £60 connection fee will be also waived for businesses that are eligible for a government business voucher and properties where the connection fee has already been paid.

\*Connection for B4RN's 10Gbps service is **£300 plus VAT of £60, giving a total of £360**.

\*\*Should a customer cancel their B4RN service inside the first twelve months, any remainder of the £60 connection fee will be payable on cancellation.



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## **2. Charges for Continuing Internet Service Provision**

The charges for continuing Internet service provision depend on whether the connection is being used primarily for normal domestic use by a residential householder, whether it is being used primarily for business use by a business, or whether the Internet service provided by B4RN is to be distributed to other possible users. There are separate provisions which cover provision of service to schools, places of public religious worship etc.

These different situations are dealt with separately below:

### **A1 Residential & A2 Businesses Run From Home**

Where the connection is being used primarily for normal domestic use by a residential householder the monthly charge is **£27.50 plus £5.50 VAT, giving a total of £33.00 per month**. The same charge applies to businesses run from home.

*The Internet service provided by B4RN is for use only at the address of the residential householder (or business run from home). The residential householder is not entitled, under any circumstances, to allow the Internet service to be retransmitted, whether by cable, Wi-Fi or by any other means, to any user outside the curtilage of the address registered with B4RN. **Breach of this condition entitles B4RN to terminate the provision of service to the registered address with immediate effect.***

### **B Holiday Lettings**

Note that to qualify as a furnished holiday letting it must comply with HMRC rules.

For holiday lettings the monthly charge is **£27.50 plus £5.50 VAT giving a total of £33.00 per month**.

### **C1 Small Independent Business**

The monthly charge is **£27.50 plus £5.50 VAT giving a total of £33.00 per month**.

To qualify as a Small Independent Business the business must meet all of the following conditions:

1. Independent business not run from home
2. Single business premises
3. Annual turnover not more than £1m

### **C2 Small Business**

The monthly charge is **£55.00 plus £11.00 VAT giving a total of £66.00 per month**.

Small business as defined by Companies House, businesses that meet two of the following conditions.

1. Annual turnover not more than £10.2m
2. Balance sheet not more than £5.1m
3. Average number of employees not more than 50



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#### D Larger Businesses

Businesses exceeding conditions for service charge C (small business) will be subject to individual assessment.

#### E Caravan Sites and Hotels (Distribution of a B4RN connection)

If the Internet service provided by B4RN is retransmitted to other users within the owner's property or site, whether by cable, Wi-Fi or any other means, then special rates apply. The cost of the base connection is **£55.00 plus £11.00 VAT per month, plus £2.75 plus £0.55 VAT per month per potential additional user** (eg, a caravan/guest room etc) capable of being served by the retransmission. The charges are payable irrespective of whether the additional unit is occupied/used or not during the charging period. It is based on the number of potential units, for instance total number of bedrooms or pitches on a caravan site.

B4RN applies a cap to the amount chargeable in respect of these additional units of **£250.00 plus £50.00 VAT per month**. This means, for example, that a caravan site capable of holding more than 90 caravans or a hotel with more than 90 rooms would pay only up to the capped rate.

#### G Community Assets

Village Halls, Community-owned shops, Places of Worship and other community assets (note: must not include an incumbent's home) may, at the discretion of B4RN, receive a monthly service charge of zero.

#### H and H1 Schools

Small rural primary schools with fewer than 100 pupils would normally receive a monthly service charge of zero.

Other schools are subject to individual assessment.

#### I 10 Gbps Service

For B4RN's 10Gbps service the monthly charge is **£125.00 plus £25.00 VAT, giving a total of £150.00 per month**.

#### K Social Tariff

For B4RN's social tariff the monthly charge is **£12.50 plus £2.50 VAT, giving a total of £15.00 per month**.

Available to any customer who can demonstrate that they receive Council Tax Support. All enquiries and applications should be made to [socialtariff@b4rn.org.uk](mailto:socialtariff@b4rn.org.uk)



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### **3. Charges for Relocation and Breaks to a connection**

#### **A Relocation of your router backplate**

Where a customer wishes to relocate the Fibre Termination Unit on which the router is mounted a visit from a B4RN Engineer is required. The scenarios below describe the various options and charges that apply. In any case you must contact your local champion to seek advice and help with the relocation, any new duct that needs to be laid must be done by a competent local champion.

1. The new location does not require additional ducting and the fibre cable has been preserved in order to resplice, **£40.00 plus £8.00 VAT, giving a total of £48.00 one off charge.**

2. The new location requires additional ducting to reach the FTU, and therefore requires a new fibre cable to be blown and terminated, **£125.00 plus £25.00 VAT giving a total of £150.00 one off charge.**

Please call the office for more information and to discuss your options.

#### **B Breaks to a connection**

In all instances, please call the helpdesk on 01524 238499 or if you can, email [helpdesk@b4rn.org.uk](mailto:helpdesk@b4rn.org.uk) to explain the situation and we will organise the repair to your service. Please be aware that if the fault is found to be of your own doing the charges above may apply.



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### Summary of Charges Applicable from June 2022

**Notes:** The current VAT Rate is 20%. If the rate changes the VAT element of our charges will also change. All prices are inclusive of VAT

#### Connection Fee

1Gbps service £60. The connection fee will be taken in full by Direct Debit, along with your first service fee, unless you have opted to pay in instalments of £5/month for the first year of service. This connection fee will be waived for customers who have invested in at least £1,500 of B4RN shares. These waived connections can be 'gifted' to other customers up to a total of four connections (£6,000 investment). The £60 connection fee will be also waived for businesses that are eligible for a government business voucher and properties where the connection fee has already been paid.

Category	Service Charge (monthly)	Conditions
A1 Residential	£33	Price for homes.
A2 Businesses run from home	£33	
B Holiday Lets	£33	
C1 Small Independent Business	£33	Businesses that meet all of the following conditions: 1. Independent business not run from home 2. Single business premises 3. Annual turnover not more than £1m
C2 Small Business	£66	As defined by Companies House, businesses that meet two of the following conditions. 1. Annual turnover not more than £10.2m 2. Balance sheet not more than £5.1m 3. Average number of employees not more than 50
D Larger Businesses	Individual Assessment	Businesses exceeding conditions for Tariff C2.
E Caravan Sites and Hotels	£66 + £3.30 per pitch/room	Capped at £300 per month.
G Community Assets	Discretionary	Village Halls, Community owned shops, Places of Worship, etc . Not including an incumbent's home.
H Small Primary Schools	Discretionary	Small rural primary schools less than 100 pupils.
H1 Other Schools	Individual Assessment	
I 10Gbps Service	£150	10Gbps Service Connection Fee £360. Payable in full by Direct Debit, along with your first service fee, unless you have opted to pay in instalments of £30/month for the first year of service.
K Social Tariff	£15	Available to any customer who can demonstrate that they receive Council Tax Support. All enquiries and applications should be made to <a href="mailto:socialtariff@b4rn.org.uk">socialtariff@b4rn.org.uk</a>
VOIP Service	£9	Service charge includes unlimited usage within reasonable expectations when available.