

Fixed Internet Access

Date:

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Carnforth, Lancashire
LA6 2QY**Broadband for the Rural North - Contract Summary**

This contract summary provides the main elements of this service offer as required by EU law⁽¹⁾. It helps to make a comparison between service offers. Complete information about the service is provided in other documents.

Customer**Service****Fixed Internet Access (Broadband for the Rural North)****Speed of the internet service****1Gbps / 1000Mbps (Symmetrical service)⁽²⁾****Price****Monthly Service Fee:****£33** Payment method: Direct Debit (unless you have been approved for a Connect + temporary reduction to £5 per month.)**Connection Fee:****£60** Charged at additional £5 per month for the first 12 months via direct debit. On early termination, any outstanding Connection Fee will be due and will be collected by direct debit. (unless you are exempt from the Connection Fee.)**Duration, Renewal and Termination****Contract Period:****12 Months from Commencement of Service****Contract Termination Notice Period:****30 days****Early Termination Fee:****£0^[3]****Renewal:****Auto renewal to rolling one month contract****Price Rises:****B4RN reserves the right to increase charges not more than once in every twelve-month period.^[4]****Terms and Conditions**<https://b4rn.org.uk/b4rn-service/terms-conditions>

1. Article 102(3) of Directive (EU) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p. 36).'

2. 1Gbps refers to the line connection speed. Real world tests over ethernet, with capable equipment and test site, will indicate speeds of 900+ Mbps, both on download and upload. WiFi speeds will depend on the capabilities of your equipment, the distance the device is from the router, the construction materials of your property, the number of devices connected and many other individual factors.

3. Early termination Fee is zero. Any outstanding connection fee remaining unpaid at termination of service will be due and will be collected by direct debit.

4. For residential customers, our only increase of the Monthly Service Fee was on the 1st of June 2022. From October 2012 to June 2022 the Monthly Service Fee was £30.

