



Station Yard, Melling, Carnforth, Lancashire, LA6 2QY  
 Tel: 01524 555887 | Email: [contracts@b4rn.org.uk](mailto:contracts@b4rn.org.uk)

**Contract for B4RN Full Fibre Broadband Service**

Please complete, sign, date & return this form to confirm that you have entered into a contract with Broadband for the Rural North Ltd (trading as B4RN) and accept our terms and conditions.

1. All equipment remains the property of Broadband for the Rural North Ltd.
2. Monthly service and connection fee payments to be made by Direct Debit.
3. Your usage is to be in line with the B4RN Acceptable Use Policy and Terms and Conditions which can be found on the resources section of the B4RN website (See [www.b4rn.org.uk](http://www.b4rn.org.uk)).
4. The minimum period of contract is one year from the live date, but there is no early exit penalty.
5. After one year the contract will automatically renew for a one-month period on a monthly basis, unless notified under point 6 or 7.
6. Your contract can be terminated by giving B4RN one month's notice in writing.
7. B4RN can terminate your contract by giving you one month's notice in writing.
8. B4RN reserves the right to terminate the service under our standard terms and conditions.

I/we accept the Terms and Conditions under which B4RN Full Fibre Broadband Service is provided to me/us and agree to pay the connection charge and monthly service fee as indicated. Full details and costs can be found on the B4RN website.

I/we agree to accept future communications from B4RN by email. You can unsubscribe from our newsletter at any time.

I/we have read and agree with B4RN's Privacy Notice. (See [www.b4rn.org.uk/privacy-notice](http://www.b4rn.org.uk/privacy-notice))

See "Notes for completing the B4RN contract" document to help complete the form below

|  |  |   |
|--|--|---|
| <b>Enter service user details below if applicable</b>  |  | Please circle tariff: <b>A1 A2 B C1 C2 D E F G H H1 I K</b><br>(Service and tariff details are in the notes document) |
| Business Name  |  | Company Number:   |
| Connection Type  |  | Unique Tax Reference Number:  |
|  | <b>Service user details below <sup>1</sup></b> | <b>Landlord details below <sup>1</sup></b> (if paying for connection fee)   |
| Name   |  |   |
| Address  |  |   |
| Postcode   |  |   |
| Email <sup>2</sup>   |  |   |
| Telephone  |  |   |
| Mobile   |  |   |
| Connection Fee: The relevant connection fee will be charged in full via your first Direct Debit payment unless otherwise selected:<br><input type="checkbox"/> Payment by Direct Debit in full. <sup>4</sup><br><input type="checkbox"/> Shareholder exemption <sup>3</sup> (Shareholder Number ..... Must be stated to qualify for waived connection fee)<br><input type="checkbox"/> Payment by Direct Debit in 12 one monthly instalments. <sup>4</sup> |  |   |

Signed .....

Date .....

|                       |                                    |  |
|-----------------------|------------------------------------|--|
| <b>Office Use</b>     | B4RN Shareholder? Yes / No         | <b>Notes incl. name of person who installed the router in the premises</b> |
| Account Number        |                                    | <b>Installer:</b>  |
| MAC Address           |                                    |  |
| Topology ID   Address | <b>GEID:</b>                       | <b>S&amp;V:   Voucher:</b>   |
| Route   Tray/Socket   |                                    | <b>Address:</b>  |
|                       | <b>Stack      Switch      Port</b> | <b>Connect+:</b>   |



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#### Notes for completing the B4RN contract

The supporting notes below link with the small number in the contract. For example, <sup>1</sup> points to "Service User details"

- 1. Service User details** Please fill in the left column with your details. Only complete the right column if there is a payment split between a tenant and a landlord.
- 2. Email address** Please use an email address that will not be changed when you connect to the B4RN service, (bear in mind your old email address may cease when you change Internet Service Provider. E.g., [j.bloggs@service-provider.com](mailto:j.bloggs@service-provider.com)). You will receive service-related emails such as network maintenance and fault reports to this address. You will also be signed up to our newsletter, which you can unsubscribe from at any time via the link at the bottom of the email.
- 3. Shareholder Exemption** If you are a B4RN shareholder and have been allocated waived connection fees, please indicate on the contract if you wish to allocate an unused waived connection fee allowance to this property. This can only be done if the connection fee for this property is the same as the standard residential connection fee. Please include your shareholder number in the box provided if known. It is *essential* that B4RN should receive your share application form *prior* to the property being connected.
- 4. Direct Debit** (Connection Fee and monthly service fee) we use a third party called GoCardless Ltd to process our Direct Debits. GoCardless Ltd ([gocardless.com](https://gocardless.com)) is regulated by the Financial Conduct Authority as an Authorised Payment Institution and these transactions are fully covered by the Direct Debit Guarantee. We will email you a link to set this up. If the Direct Debit has not been set up within seven days of receiving the welcome email and connection, B4RN will contact you to see what the problem is. If it cannot be resolved, we reserve the right to terminate the service.
- 5. VAT registration** Our VAT number is: GB 131 5436 42

#### Contract details you have signed (for your records)

Here are the main points of the contract which you signed to confirm that you have entered into a contract with Broadband for the Rural North Ltd and accept our terms and conditions:

1. All equipment remains the property of Broadband for the Rural North Ltd.
2. Monthly service payment to be made by Direct Debit.
3. Your usage is to be in line with the B4RN Acceptable Use Policy and Terms and Conditions which can be found on the resources section of the B4RN website (See [b4rn.org.uk](https://b4rn.org.uk)).
4. The minimum period of contract is one year from the live date, but there is no early exit penalty.
5. After one year the contract will automatically renew for a one-month period on a monthly basis, unless notified as per point 6 and 7 below.
6. Your contract can be terminated by giving B4RN one month's notice in writing.
7. B4RN can terminate your contract by giving you one month's notice in writing.
8. B4RN reserves the right to terminate the service under our standard terms and conditions.

I/we accept the Terms and Conditions under which B4RN Fibre Optic Broadband Service is provided to me/us and agree to pay the connection charge and monthly service fee as indicated. Full details and costs can be found on the B4RN website.

I/we agree to accept future communications from B4RN by email. (You can unsubscribe from our newsletter anytime via the link at the bottom of the email).

I/we have read and agree with B4RN's Privacy Notice. (See [b4rn.org.uk/privacy-notice](https://b4rn.org.uk/privacy-notice))



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**Summary of Charges Applicable from June 2022**

(Full list with description of charges available at [www.b4rn.org.uk/b4rn-service/charges](http://www.b4rn.org.uk/b4rn-service/charges))

**Note:** The current VAT Rate is 20%. If the rate changes the VAT element of our charges will also change. All prices are inclusive of VAT

**Connection Fee**

**1Gbps service £60.** The connection fee will be taken in full by Direct Debit, along with your first service fee, unless you have opted to pay in instalments of £5/month for the first year of service. This connection fee will be waived for customers who have invested in at least £1,500 of B4RN shares. These waived connections can be 'gifted' to other customers up to a total of four connections (£6,000 investment). The £60 connection fee will be also waived for businesses that are eligible for a government business voucher and properties where the connection fee has already been paid.

| Category                             | Service Charge (monthly)    | Conditions   |
|--------------------------------------|-----------------------------|--|
| <b>A1 Residential</b>                | £33                         | Price for homes.   |
| <b>A2 Businesses run from home</b>   | £33                         |  |
| <b>B Holiday Lets</b>                | £33                         |  |
| <b>C1 Small Independent Business</b> | £33                         | Businesses that meet all of the following conditions:<br>1. Independent business not run from home<br>2. Single business premises<br>3. Annual turnover not more than £1m  |
| <b>C2 Small Business</b>             | £66                         | As defined by Companies House, businesses that meet two of the following conditions:<br>1. Annual turnover not more than £10.2m<br>2. Balance sheet not more than £5.1m<br>3. Average number of employees not more than 50 |
| <b>D Larger Businesses</b>           | Individual Assessment       | Businesses exceeding conditions for Tariff C2.   |
| <b>E Caravan Sites and Hotels</b>    | £66 + £3.30 per pitch/room  | Capped at £300 per month.  |
| <b>G Community Assets</b>            | Discretionary               | Village Halls, Community owned shops, Places of Worship, etc . Not including an incumbent's home.  |
| <b>H Small Primary Schools</b>       | Discretionary               | Small rural primary schools less than 100 pupils.  |
| <b>H1 Other Schools</b>              | Individual Assessment       |  |
| <b>I 10Gbps Service</b>              | £150                        | 10Gbps Service Connection Fee £360. Payable in full by Direct Debit, along with your first service fee, unless you have opted to pay in instalments of £30/month for the first year of service.                            |
| <b>K Social Tariff</b>               | £15                         | Available to any customer who can demonstrate that they receive Council Tax Support. Please refer to <a href="https://b4rn.org.uk/get-b4rn/social-tariff">https://b4rn.org.uk/get-b4rn/social-tariff</a> for conditions.   |
| <b>VOIP Service</b>                  | £9<br>(£4.50 Social Tariff) | Service charge includes unlimited usage within reasonable expectations when available.   |